

Process Sensing Technologies is a leading manufacturer of measuring instruments and sensors for the most advanced applications in high-profile industries. We are one of the pioneers in instrumentation and software for Cloud-based Industry 4.0 and innovative industries like additive manufacturing or hydrogen-based green energy.

For the onward development of our CRM we are seeking a highly motivated and enthusiastic

## **Microsoft Dynamics 365 Project Manager with Technical Skills**

As the CRM Project Manager you will be managing and improving our Dynamics 365 package as well as expanding the use of Power Apps and Power Platform. Your proven CRM skills will help you with the development of our existing system and the implementation of Dynamics 365 to our new overseas business units. You will manage the relationship with 3<sup>rd</sup> Party CRM Service Suppliers as well as guide and train local Super Users and support them with all D365 related queries. The role will offer you a great opportunity to get hands-on with configuration and customisation, allowing you to expand your own skillset.

### **Further responsibilities:**

- Work closely with the Sales, Marketing the IT team as well as with external CRM consultants to ensure the CRM works effectively for all aspects of the business.
- Build workflows and reports for campaign performance metrics
- Research and leverage CRM related innovations to further enhance our Dynamics 365 system

### **Desired Experience**

- Good Dynamics 365 CRM and Dynamics 365 portal knowledge including proven development and configuration experience
- Experience in technically maintaining and administering systems, software or digital services
- Power Platform experience (Power Automate, Portals, PowerApps)
- SQL/Dataverse experience as well as some familiarity with Azure platform
- Experience of on-premise Dynamics 365 migrations and development would be an advantage

### **Personal Skills**

- Self-motivated and able to work on own initiative
- Highly organised and able to prioritise what is most important
- Able to multitask in a multicultural environment
- Good knowledge of the English language is important

### **Education**

- Degree-level qualification or similar experience

**We offer:**

A modern working environment in a successful, growing company and international team of dedicated people who don't hesitate to go the extra mile to impress a customer. Competitive salary and benefits incl. pension scheme, private healthcare etc.

CV's to:

HR Manager  
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